

## **ICD-10 FAQs**

### ***General***

#### **Who is impacted by the transition to ICD-10?**

All entities covered under HIPAA must transition to ICD-10. This includes providers, payers, and clearinghouses. If you are unsure whether you are covered under HIPAA, please check the [CMS webpage](#) regarding HIPAA covered entities.

#### **Will MaineCare accept ICD-9 claims after October 1, 2015?**

Claims will deny if the diagnosis code submitted for dates of service that occur on or after October 1, 2015 is not an ICD-10 code. For all discharges and dates of service that occur on or after October 1, 2015, diagnosis and procedure codes must be submitted using ICD-10 codes in order to receive reimbursement. Claims for discharges and dates of service that occurred prior to October 1, 2015 should be submitted using the ICD-9 codes.

#### **Will providers need new provider agreements due to ICD-10?**

Provider agreements do not contain procedure or diagnosis codes; therefore, no changes are necessary.

#### **Is MaineCare responsible for ensuring that providers are using appropriate ICD-10 codes?**

Providers are responsible for submitting claims with correct ICD-10 codes.

#### **Will the claims submission process for MaineCare remain the same after the ICD-10 implementation?**

Yes, the claims submission process will remain the same after the ICD-10 implementation.

#### **How will ICD-10 implementation affect my payment?**

With the transition to ICD-10, you will continue to be reimbursed based on the services rendered. Payment cycle schedules will not be impacted by this transition. You will also continue to receive Remittance Advices (RAs) in accordance with the current schedule.

#### **Will ICD-10's level of specificity require more documentation?**

Documentation will still be based on the services rendered. If more specific information is required based on the services rendered, additional documentation will be necessary. You will need to appropriately document and submit claims based on your specialty and the services rendered.

## **Will MaineCare adopt new policies based on ICD-10?**

MaineCare is actively reviewing our policies to ensure that they reflect the updated ICD-10 codes.

## **Will MaineCare accept the ADA 2010 (J430D) form for paper claims?**

MaineCare is reviewing the use of this form. Currently, the form is not accepted.

## **Do you have a contingency plan to address any issues that could arise after the October 1, 2015 compliance date?**

MaineCare is in the process of finalizing our contingency plan.

## **Can ICD-10 claims be submitted prior to October 1, 2015 so that we do not have to wait for the compliance date?**

You need to wait until ICD-10 is live in MIHMS on October 1, 2015.

## ***Coding Detail***

### **How are ICD-10 codes different from ICD-9 codes?**

Please see slide 4 of the [Regional Forums presentation](#) for a specific example of a coding change. In addition, overall differences between ICD-9 and ICD-10 codes are listed below.

#### **ICD-9 Codes**

#### **ICD-10 Codes**

Three to five characters	-----> Up to seven characters
Approx. 14,000 diagnosis codes	-----> Approx. 69,000 diagnosis codes
Approx. 4,000 procedure codes	-----> Approx. 72,000 procedure codes
Does not include laterality	-----> Diagnosis codes include laterality
Has no place holders	-----> Diagnosis codes can include place holders

### **Will MaineCare accept files with both ICD-9 and ICD-10 codes?**

ICD codes are driven by date of service. If the date of service is prior to October 1, 2015, ICD-9 codes should be used, but if the date of service is on or after October 1, 2015, ICD-10 codes should be used. MaineCare is able to accept both ICD-9 and ICD-10 codes in the same file, as long as the claim is properly coded based on the date of service.

### **How do I code a claim for dates of service that span the ICD-10 implementation date?**

A split-billing process has been developed for these cases. Please refer to [CMS Medicare Learning Network \(MLN\) guidelines](#) for specific information by bill type.

**What materials are available to assist providers with cross-walking between ICD-9 and ICD-10 codes?**

CMS provides General Equivalence Mappings (GEMs), which is a tool that defines reasonable alternatives for mappings between ICD-9 and ICD-10. You can find this tool on the [CMS website](#).

***Training***

**Will MaineCare offer training to providers? If not, where can I find training for my employees?**

MaineCare will not provide training for your employees. It is your responsibility to assess their training needs and identify training programs to fulfill those specific needs. CMS provides a list of resources for training on their [Provider Resources website](#).

***Dental***

**Does MaineCare use diagnosis codes to adjudicate dental claims?**

MaineCare does not use diagnosis codes for processing dental claims with the exception of the 101 ANUG diagnosis.

**Will MaineCare continue to accept the 2006 or the 2012 ADA Dental Claim Forms?**

Effective July 1, 2015, the 2006 ADA Dental Claim Form will no longer be accepted by MaineCare. We will continue to accept the 2012 ADA Dental Claim Form.

**When will MaineCare be implementing the Current Dental Terminology (CDT) 2013 codes?**

A listserv notice regarding 2013 dental codes was published on January 22, 2013. It stated that code D1203 had been replaced with code D1208. The remaining 2013 MaineCare covered dental codes will soon be available and MaineCare will notify providers when they can be billed. You can subscribe to MaineCare email updates on the [Mailing List Web Subscription webpage](#).

***Pilot Testing***

**Is MaineCare conducting pilot testing?**

MaineCare's ICD-10 pilot testing is occurring from May through the end of August. Please email the [ICD-10 Email Box](#) if you are interested in participating.

**Is there any enrollment criteria to be a pilot test provider?**

You will need to be an enrolled as a MaineCare provider in MIHMS.

**Can test claims be sent from hospitals?**

The system is capable of receiving and processing claims from hospitals.

**Is there a maximum and minimum number of claims that can be submitted during pilot testing?**

You can submit a maximum of 25 claims; however, there is no minimum that can be submitted.

**Are you going to adjudicate pilot testing claims all the way to payment, based on my contract?**

We are performing end-to-end testing and will process these files based on your contract with MaineCare.

**Who do I call with questions about pilot testing?**

Call the EDI Helpdesk with questions at 866-690-5585, Prompt 7.